



RED HAT CLUSTER SUITE IMPLEMENTATION SERVICE

WHAT IS IT?

For Applications that require maximum uptime, Red Hat Cluster Suite is the answer. With Red Hat Cluster Suite, applications can be deployed in high availability configurations so that they are always operational - bringing "scale-out" capabilities to enterprise Linux deployments. For high-volume open source applications, such as NFS, Samba, and Apache, Red Hat Cluster Suite provides a complete ready-to-use fail over solution. For most other applications, customers can create custom fail over scripts using provided templates.

WHAT DOES IT DO?

Red Hat Cluster Suite Implementation service accelerates time to value, reduces risk and enables you to refocus your limited IT resources from configuring tools to delivering a stable, consistently available IT infrastructure. Red Hat Cluster Suite Provides two type of clustering:

- Application/Service Fail over - Create n-node server clusters for fail over of key applications and services
- IP Load Balancing - Load balance incoming IP network requests across a farm of servers

WHY SHOULD I CARE?

Red Hat Cluster Suite Implementation service brings advanced functionality behind your firewall, enabling premium system management with maximum control, security and flexibility. Red Hat Cluster Suite Implementation service is a low cost, low risk, high return on investment way to maximize the value of Red Hat Cluster Suite.

**Red Hat Cluster Suite
accelerates time to value and
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and consistently available IT
infrastructure.**

SCOPE

The Red Hat Cluster Suite implementation service is typically delivered in 3 — 5 days. For more complex engagements, a separate statement of work may be necessary. For the 3 — 5 day Red Hat Cluster Suite Network implementation service, Red Hat will provide a technical consultant-- a Red Hat Certified Consultant that performs the work, manages all stages of the engagement (day-to-day and long-term projects), provides full knowledge transfer, and completes any necessary documentation.



REQUIREMENTS

This project relies on having ready access to the personnel responsible for the development, deployment, and production support of the applications and infrastructure in question. It is critical that these individuals be involved in the planning phases of the project and available for information and assistance in later phases. More specifically, the customer will need to provide access to one or more of the following:

- **Project sponsor:** This person is the ultimate sign-off authority at the client, provides the high-level overview of long-term goals and objectives, and is typically an IT director.
- **Project manager:** This individual acts as the direct contact with Red Hat's technical consultant, manages the day-to-day client side activities, and ensures the timely delivery of information required for the project.
- **IT and other staff:** These people provide the information about the client's IT infrastructure and future requirements. Resources from development, operations, planning, purchasing, accounting, or finance may be incorporated into the project team or accessed via the project manager as appropriate.

FOR MORE INFORMATION

For more information on Red Hat Cluster Suite Implementation Services or any other Red Hat professional service offerings, please contact your Red Hat sales representative or visit:

redhat.com/consulting/

RED HAT SALES AND GENERAL INQUIRIES

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