



PERFORMANCE TUNING SERVICES

WHAT IS IT?

Performed by Red Hat or JBoss Certified Consultants, Performance Tuning Services troubleshoot and resolve performance issues on JBoss Enterprise Application Platform and/or Red Hat Enterprise Linux®,

WHAT DOES IT DO?

Performance Tuning Services ensure positive customer experiences with applications running on JBoss Enterprise Application Platform and/or Red Hat Enterprise Linux. Performance Tuning Services also minimize the cost of running applications in production and transfer valuable platform optimization knowledge from our certified consultants to your staff.

WHY SHOULD I CARE?

Optimized applications reduce maintenance costs, utilize hardware resources more efficiently, and yield higher customer satisfaction, increasing the bottom line. Red Hat Performance Tuning Services help ensure that your JBoss Enterprise Application Platform and/or Red Hat Enterprise Linux applications and infrastructure are running at peak performance in your production environment.

DELIVERABLES

A performance tuned, optimized application

Certified Consultants will optimize the performance of your application running on JBoss Enterprise Application Platform and/or Red Hat Enterprise Linux.

Letter of Validation

An official letter from Red Hat Professional Services validating that your JBoss Enterprise Application Platform and/or Red Hat Enterprise Linux application has been optimized to the fullest extent possible within the current IT environment.

Knowledge Transfer

Our on-site consultant will present the findings and recommendations and field questions from your team.

SCOPE

Performance tuning services are targeted at 5 - 10 days, but vary based on the complexity of the application and IT environment. One Red Hat or JBoss certified consultant will manage all stages of the engagement, provide full knowledge transfer, and complete any necessary documentation.



REQUIREMENTS

Customers will need to make all application source code and documentation readily available. Customers will also need to provide access to one or more of the following:

- **Project sponsor:** This person is the ultimate sign-off authority for the client, provides a high-level overview of goals and objectives for the project, and is typically an IT director.
- **Project manager:** This individual is the direct contact with Red Hat's technical consultant, manages the day-to-day client side activities, and ensures the timely delivery of information required for the assessment.
- **IT and other staff:** These people provide information about the client's IT infrastructure and future requirements. Resources from development, operations, planning, purchasing, accounting, or finance may be incorporated into the project team or accessed via the project manager as appropriate.

FOR MORE INFORMATION

For more information on Performance Tuning Services for JBoss Enterprise Application Platform and/or Red Hat Enterprise Linux, or any Red Hat professional service offering, please contact your Red Hat sales representative or visit:

redhat.com/services/professionalservices/

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